



Job Aid for <https://anywhere.ed.gov> (Non Government
Furnished Equipment)

Version 1.1

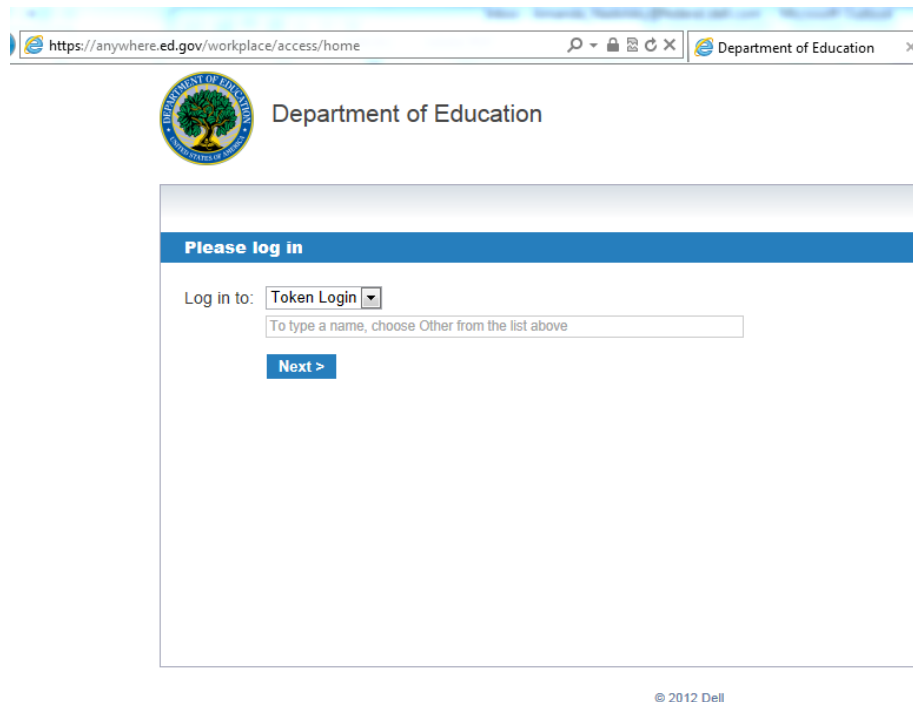
Accessing https://anywhere.ed.gov

This will be used in the same fashion as https://fpass.ed.gov. You must use this site outside of the ED network and on non government furnished equipment (GFE).

Step 1: Open a browser.

Step 2: Type https://anywhere.ed.gov into the address bar and hit **Enter**.

Step 3: Select your authentication mode and click **Next**.



https://anywhere.ed.gov/workplace/access/home

Department of Education

Please log in

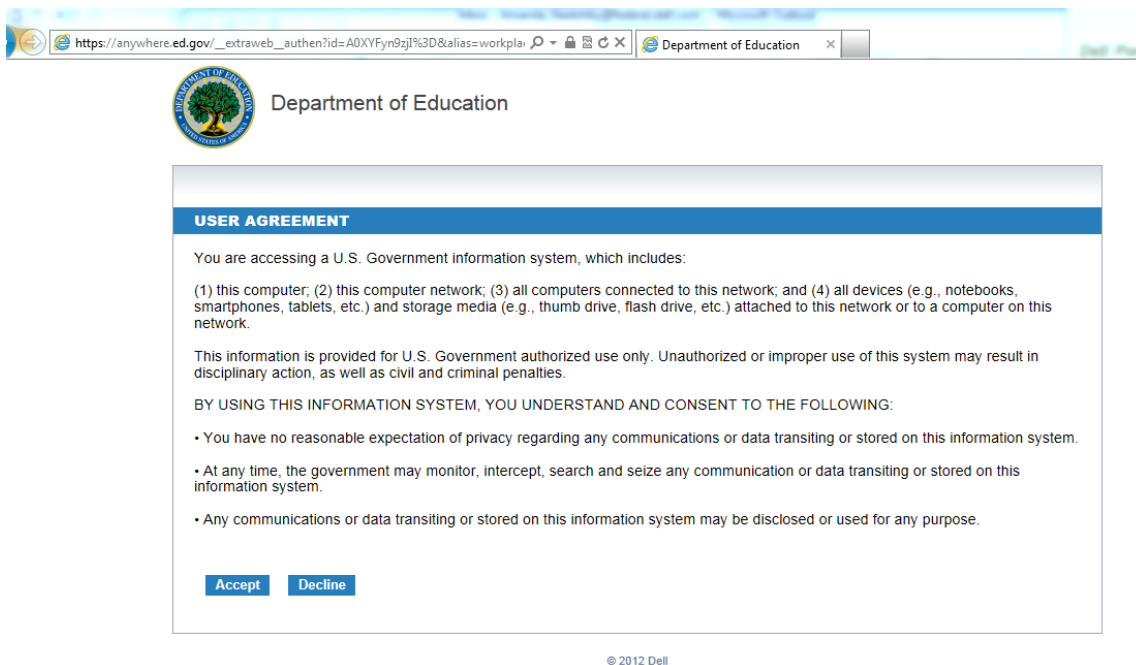
Log in to:

To type a name, choose Other from the list above

Next >

© 2012 Dell

Step 4: Read the Use Agreement and click **Accept**. (if you choose **Decline** you will be unable to proceed)



The screenshot shows a web browser window with the URL https://anywhere.ed.gov/_extraweb_authen?id=A0XYFyn9zj1%3D&alias=workpla. The page header includes the Department of Education logo and the text "Department of Education". The main content area is titled "USER AGREEMENT" and contains the following text:

You are accessing a U.S. Government information system, which includes:

(1) this computer; (2) this computer network; (3) all computers connected to this network; and (4) all devices (e.g., notebooks, smartphones, tablets, etc.) and storage media (e.g., thumb drive, flash drive, etc.) attached to this network or to a computer on this network.

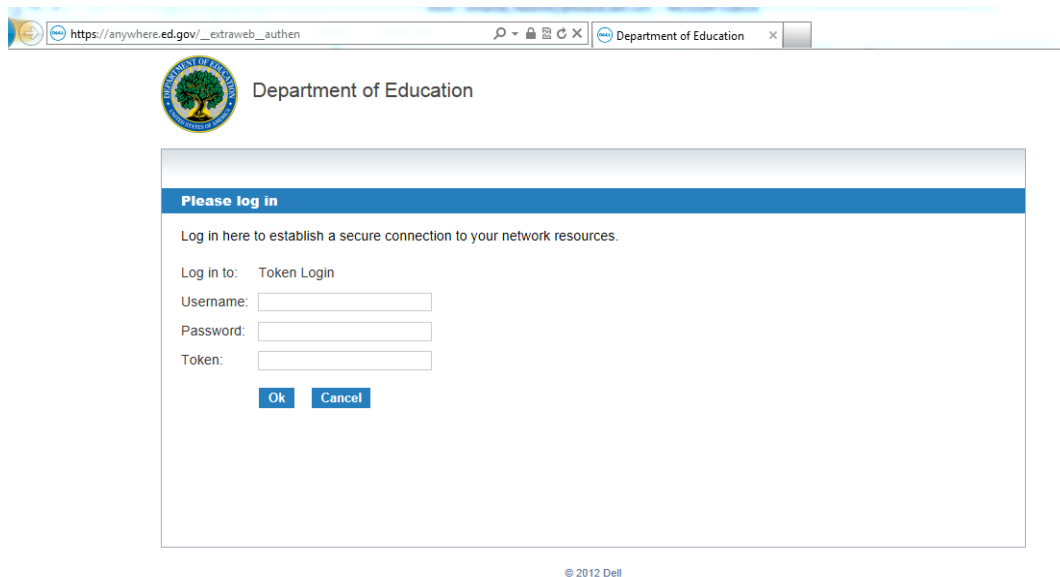
This information is provided for U.S. Government authorized use only. Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.

BY USING THIS INFORMATION SYSTEM, YOU UNDERSTAND AND CONSENT TO THE FOLLOWING:

- You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system.
- At any time, the government may monitor, intercept, search and seize any communication or data transiting or stored on this information system.
- Any communications or data transiting or stored on this information system may be disclosed or used for any purpose.

At the bottom of the agreement, there are two buttons: "Accept" and "Decline".

Step 5: For Token Login, enter your ED username, ED password, and Verisign Token and click **Ok**.



The screenshot shows a web browser window with the URL https://anywhere.ed.gov/_extraweb_authen. The page header includes the Department of Education logo and the text "Department of Education". The main content area is titled "Please log in" and contains the following text:

Log in here to establish a secure connection to your network resources.

Log in to: Token Login

Username:

Password:

Token:

At the bottom of the login form, there are two buttons: "Ok" and "Cancel".

For PIV Login, enter your PIN and select **OK**.

Note: If you do not have PIV reader on your personal computer, you will be unable to utilize PIV login.



Department of Education

A screenshot of a web-based login interface. The main window has a blue header with "Please log in". Below it, there's a "Log in to:" dropdown menu with "PIV Login" selected. A text input field is labeled "To type a name, choose". A blue "Next >" button is below. Further down, there are links for "Register or Maintain Token" and "Token Unavailable". Overlaid on this is a "Windows Security" dialog box titled "Microsoft Smart Card Provider". It says "Please enter your PIN." and has a "PIN" input field. Below the input field is a link "Click here for more information". At the bottom of the dialog are "OK" and "Cancel" buttons.

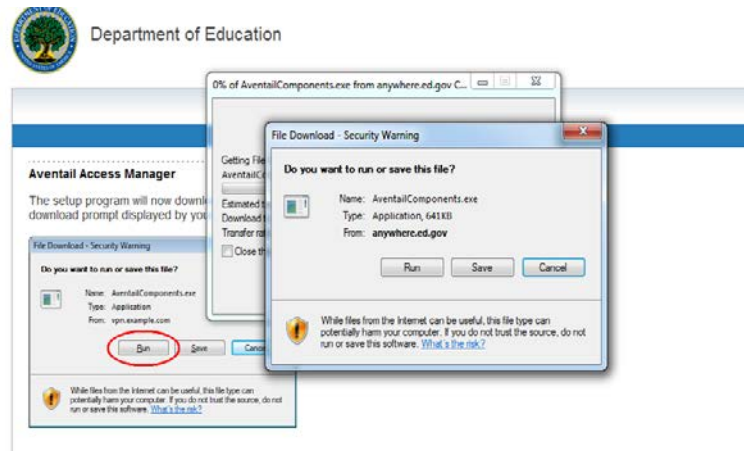
Note: You will need to install the Aventail Access Manager when prompted. If you do not install this, you will be unable to use the entire functionality of the site.



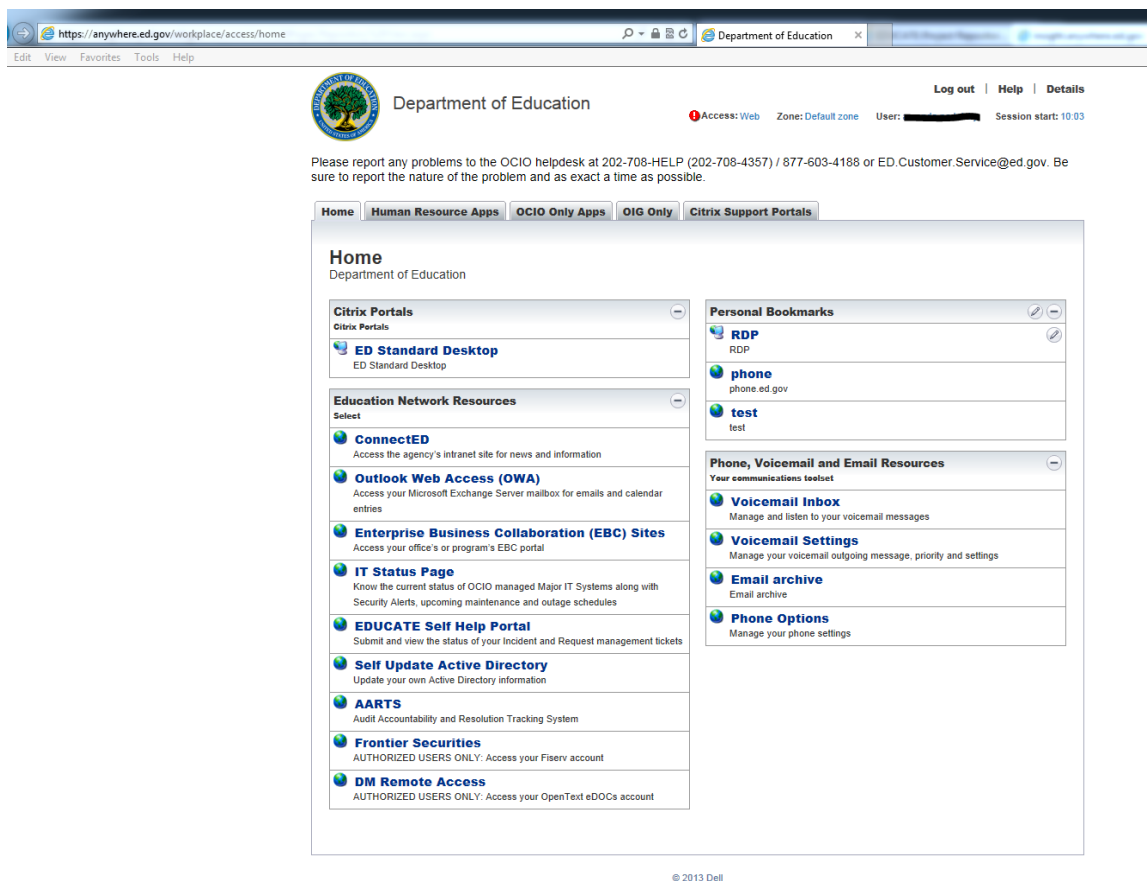
Department of Education

A screenshot of a web-based installation prompt for "Aventail Access Manager". The title is "Aventail Access Manager". The text says: "To enjoy broad access to resources on your network, you should install the Aventail Access Manager. This one-time process will set up components used to access your network, and ensure that they are kept up-to-date on this computer. Alternatively, you can proceed with limited Web-only access and install the Aventail Access Manager later." Below this text are three buttons: "Install", "Remind me later", and "Don't show this again". Below the buttons is an "Important:" section that says: "Your personal firewall may ask you to grant permission to this program to access the internet. You must 'unblock' or 'permit' this request for the installation to succeed." At the bottom is a link "More info" with a small icon.

© 2013 Dell



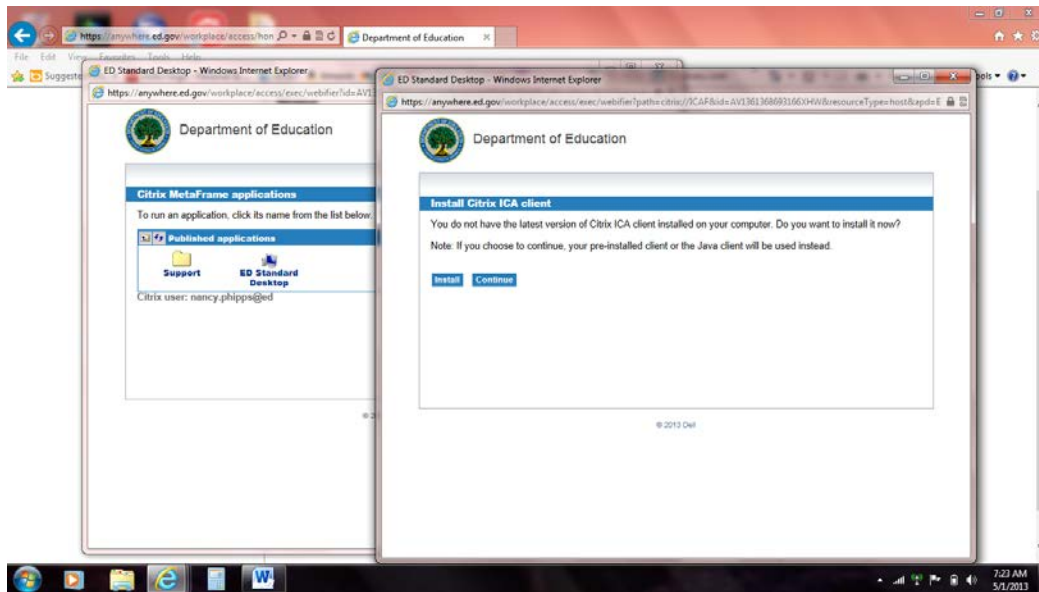
Step 6: You are now able to access the links provided.



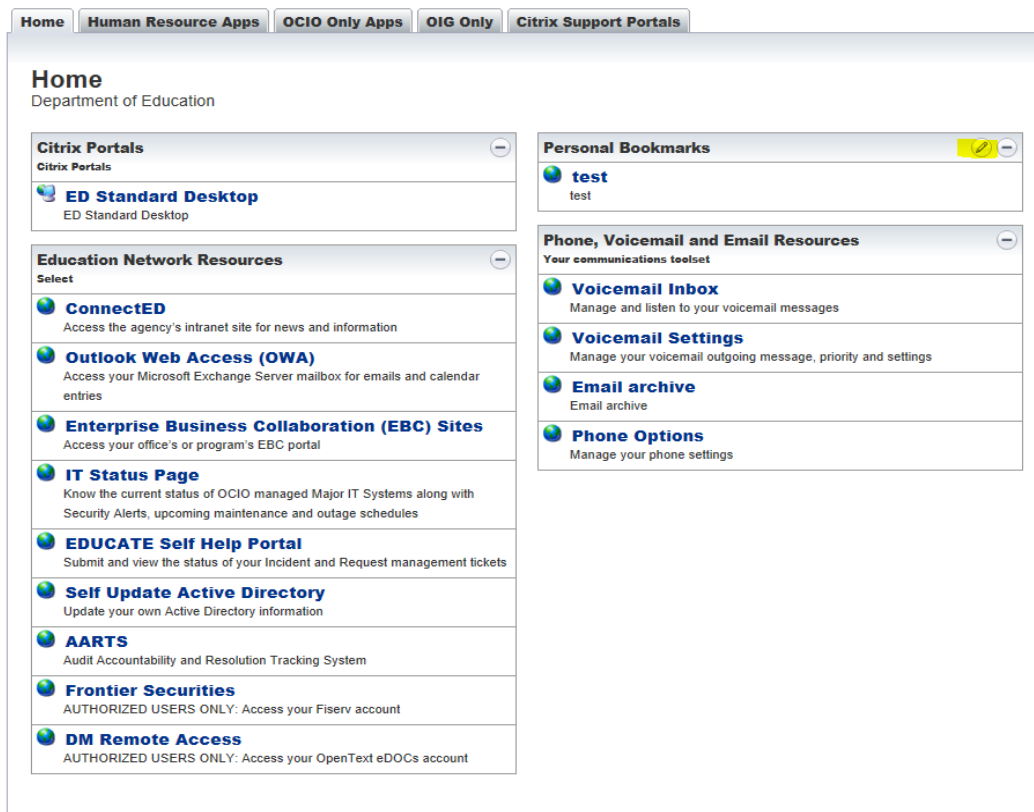
Account Name: EDUCATE

Effective Date: 05/29/13

Note: The first time you access a Citrix resource, you will need to install the Citrix ICA client when prompted.



Step 7: To add a website to your bookmarks, click on the **Pencil Icon** in the bookmarks section.



The Manage Bookmarks page will appear. Click on the **New** button and choose **Web shortcut**.

Manage bookmarks

Use this area to add a web site or network share shortcut to the Bookmarks group.

+ New ✕ Delete ▲ Move Up ▼ Move Down

Web shortcut...
Network shortcut...
RDP shortcut...
Citrix shortcut...
VNC shortcut...
SSH shortcut...
Telnet shortcut...

Address	Description

Save

Name: Enter a name that you will remember for your web bookmark.

Address: Enter the URL for the website.

Description: Enter a description.

Click OK.

Click Save.

Manage bookmarks

Use this area to add a web site or network share shortcut to the Bookmarks group.

+ New ✕ Delete ▲ Move Up ▼ Move Down

Name*	Address*	Description
<input type="checkbox"/> CNN	www.cnn.com	CNN <input type="button" value="OK"/> <input type="button" value="Cancel"/>

Save

Your bookmark will appear under the Personal Bookmarks section.

[Home](#) [Human Resource Apps](#) [OCIO Only Apps](#) [OIG Only](#) [Citrix Support Portals](#)

Home

Department of Education

Citrix Portals
Citrix Portals

- ED Standard Desktop**
ED Standard Desktop

Education Network Resources
Select

- ConnectED**
Access the agency's intranet site for news and information
- Outlook Web Access (OWA)**
Access your Microsoft Exchange Server mailbox for emails and calendar entries
- Enterprise Business Collaboration (EBC) Sites**
Access your office's or program's EBC portal
- IT Status Page**
Know the current status of OCIO managed Major IT Systems along with Security Alerts, upcoming maintenance and outage schedules
- EDUCATE Self Help Portal**
Submit and view the status of your Incident and Request management tickets
- Self Update Active Directory**
Update your own Active Directory information
- AARTS**
Audit Accountability and Resolution Tracking System
- Frontier Securities**
AUTHORIZED USERS ONLY: Access your Fiserv account
- DM Remote Access**
AUTHORIZED USERS ONLY: Access your OpenText eDOCs account

Personal Bookmarks

- CNN**
CNN

Phone, Voicemail and Email Resources
Your communications toolset

- Voicemail Inbox**
Manage and listen to your voicemail messages
- Voicemail Settings**
Manage your voicemail outgoing message, priority and settings
- Email archive**
Email archive
- Phone Options**
Manage your phone settings

Frequently Asked Questions (FAQs) for Remote Access

I do not have an EDUCATE laptop, what is the best option for remote access?

When away from the office and using a personal/home computer, visit the anywhere.ed.gov workplace portal at <https://anywhere.ed.gov>. This site offers new links (not found on Firepass) and still provides access to Citrix using the "ED Standard Desktop" link.

Access to Fpass at <https://fpass.ed.gov/> and its ED Standard Desktop (Citrix) portal is also available.

Can I use <https://anywhere.ed.gov> if I have an EDUCATE (GFE) computer?

No. For EDUCATE-supported notebook/laptop computers, you may use the Dell SonicWALL [Aventail VPN Connection Client](#) that is being pushed to all laptop computers.

Why is <https://anywhere.ed.gov> not reachable while on the EDUCATE network nor usable with an EDUCATE computer?

Great question. The <http://anywhere.ed.gov> workplace portal is designed to support the remote access needs of employees with non-government computers. The portal requires you to download multiple files to function properly which are often updated.

When I login to the ED Standard Desktop, I receive a Security Warning window notifying me that an application is attempting to be downloaded. Although I select the checkbox that states "*Do not ask me again for this site.*" each time I use the system I get the same question. Why?

The Citrix portal is supported by multiple servers. Each time you login to Citrix terminal service, you may be reaching a different server each time. We apologize for the inconvenience, and we ask that you simply ignore the question.

In the Personal Bookmarks section of <https://anywhere.ed.gov>, I am not able to successfully reach the website/system of the Personal Bookmark that I created. Why?

You can create Personal Bookmarks for any accessible public-facing website; however, there are limitations to the Personal Bookmarks you can create to "internal systems". If the server is mapped to Anywhere.ed.gov with an existing link (e.g., connectED), then you can create a Personal Bookmark to a more-specific page within that server (e.g., you can create a personal bookmark for a specific connectED page). If you have a suggestion for another system, please contact your CRM/IT PO coordinator and our technical teams will review your suggestion for possible inclusion to the portal.

Will employees still be able to access Citrix?

Yes, the Citrix portal for the ED Standard Desktop is located within <https://anywhere.ed.gov> and is also available from the Fpass portal.

When I logout of <https://anywhere.ed.gov>, sometimes when I attempt to login again my browser redirects me to the logout page and I'm not able to reach the login page.

Unfortunately, this is a known application bug that the company is working on. This is usually fixed by simply closing out of ALL your open browser sessions and tabs and re-launching your browser. This issue appears more often with the Apple with Safari browser.

What operating systems and browsers can use <https://anywhere.ed.gov> ?

The following computers and operating systems are compatible with the <https://anywhere.ed.gov> workplace portal:

Operating system	Browser	Notes
Windows 8.1 (32-bit/64-bit)	<ul style="list-style-type: none"> Internet Explorer 11.0 (32-bit only) Firefox Chrome 	<ul style="list-style-type: none"> ActiveX Java 1.7 update 17 Java 1.6 update 45 When not using ActiveX on Windows, Java 1.7 is recommended.
Windows 8 (32-bit/64-bit)	<ul style="list-style-type: none"> Internet Explorer 10.0 (32-bit only) Firefox Chrome 	<ul style="list-style-type: none"> ActiveX Java 1.7 update 17 Java 1.6 update 45 When not using ActiveX on Windows, Java 1.7 is recommended.
Windows 7 SP1 (32-bit/64-bit) Windows 7 (32-bit/64-bit)	<ul style="list-style-type: none"> Internet Explorer 10.0 (32-bit only) Internet Explorer 9.0 (32-bit only) Internet Explorer 8.0 (32-bit only) Firefox Chrome 	<ul style="list-style-type: none"> ActiveX Java 1.7 update 17 Java 1.6 update 45 When not using ActiveX on Windows, Java 1.7 is recommended.
Windows Vista SP2 (32-bit/64-bit) Windows XP Pro, SP3	<ul style="list-style-type: none"> Internet Explorer 9.0 (32-bit only) Internet Explorer 8.0 (32-bit only) Firefox Chrome 	<ul style="list-style-type: none"> ActiveX Java 1.7 update 17 Java 1.6 update 45 When not using ActiveX on Windows, Java 1.7 is recommended.
Mavericks 10.9 Mac OS X 10.8 (64-bit) Mac OS X 10.7 (32-bit/64-bit) Mac OS X 10.6 (32-bit/64-bit)	<ul style="list-style-type: none"> Safari 7.0 Safari 6.0 Safari 5.1 Safari 5.0 □ 	<ul style="list-style-type: none"> Java 1.7 update 25 Java 1.6 update 45 Mac OS X support is based on Apple policy of 2 most recent releases as fully supported.
Linux kernel 2.4.20 or later (32-bit/64-bit)	<ul style="list-style-type: none"> Firefox 	

I am attempting to use the Google Chrome for Mac browser and can't use <https://anywhere.ed.gov>, when are you going to fix that.

Unfortunately, the Google Chrome for Mac is a 32-bit browser. The <https://anywhere.ed.gov> Workplace Portal requires Java 7 to function. And, Java 7 requires 64-bit browser to function. Please use the Safari browser for Mac to access the Anywhere.ed.gov workplace portal.